

EchoFlex Solutions Release Note

ElahoTouch Controller Software

Product Line: ElahoTouch Controller
Description: Version 3.2.0 System and Offline Software

ElahoTouch Controller Components

ElahoTouch Controller Software	3.2.0.15
Fixture Library	17.2.1
Bootloader	3.1
Coprocessor	3.0
Personality Editor	3.2.0.8

Effective Date: 2022-09-01

Purpose

ElahoTouch Controller v3.2.0 software adds two new features that make EchoTouch even more powerful in Echo systems, including multi-space output and sACN snapshot.

For any questions relating to the contents of this release or the behavior of this software, please contact EchoFlex Technical Services using the information at the bottom of this page.

Availability

You may obtain this release of software by downloading it from EchoFlex Solutions's website at echoflexsolutions.com.

Documentation

Current documentation includes the following items:

- ElahoTouch Controller v3.0.0 User Manual
- ElahoTouch Controller Integrated Help
- ElahoTouch Controller eManual
- Touch Controller Locking Cover Installation Guide
- ElahoTouch Controller Installation Guide
- ElahoTouch Controller Mk2 Installation Guide
- ElahoTouch Controller Rack-mount Kit Installation Guide

Please keep this release note with your installation guide for descriptions of the newest features, changes, and bug fixes. EchoFlex Solutions manuals are in portable document format (pdf) and are available for download at echoflexsolutions.com.

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Compatibility

This release is interoperable with the following Elaho hardware and software / firmware:

Product	Earliest Device Compatibility	Optimal Feature Compatibility
ElahoAccess App-iOS*	v1.0.0	v3.3.1
ElahoAccess App-Android*	v1.0.0	v3.3.0
ElahoAccess Interface	v1.0.0	v3.3.6
Elaho Expansion Bridge*	v1.0.0	v3.3.6
Elaho BACnet Interface	v3.0.0	v3.3.6
Elaho Integration Interface	v3.3.1	v3.3.6
ElahoTouch	v3.0.0	v3.1.1
Elaho DMX Scene Controller	v1.0.0	v3.3.4
Elaho-Echoflex Interface**	v1.0.0	v3.3.6
Elaho Contact Input Interface	v1.0.0	v3.3.4
Echoflex wireless devices	902 MHz radios	902 MHz radios
Elaho Contact Output Interface	v1.0.0	v3.3.6
Elaho Demand Response Interface	v2.0.0	v3.3.4
Elaho Responsive Controls	v1.0.0	v3.3.4
Elaho Dual Tech Occupancy and Vacancy Sensors	v1.0.0	v3.3.6
Elaho Dual Tech Switch-mount Occupancy Sensor	v1.0.0	v3.3.6
Elaho Room Controller - Gen2	v1.0.0	v3.3.6
Elaho Zone Controllers - Gen2	v1.0.0	v3.3.4
Elaho Inspire Stations	v3.0.0	v3.3.6
Elaho Keyswitch Stations	v3.2.0	v3.3.6
Elaho TimeClock	v1.0.0	v3.3.5
Elaho Preset Stations	v3.0.0	v3.3.6
Elaho Relay Panels **	v1.0.0	v3.1.3
*One Expansion Bridge per system.		
**Reference the Controllable Only section on the following page.		
*The ElahoAccess App cannot configure the Elaho-Echoflex Interface.		



Note: *ElahoTouch Controller Offline software is compatible with:*
Windows 7, Service Pack 1 or better
Screen resolution 1920x850 or better
Mac OS 10.12 (Sierra) or better



Note: *ColorSource EchoTouch Personality Editor software for PC is only compatible with Windows 7, 8, 8.1, or 10.*

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Key Enhancements in v3.2.0

Multi-space output - ElahoTouch can now output DMX or sACN to all 16 spaces in an Elaho system, meaning additional hardware is no longer required in those spaces to control them with DMX.

sACN snapshot - ElahoTouch can now snapshot sACN values for the universe that ElahoTouch is assigned to. You can now store looks that you create on a console in ElahoTouch for playback later.

Bug fixes

Key Enhancements in v3.1.1

Bug fixes

Key Enhancements in v3.1.0

TimeClock support for Mk2 hardware

Bug fixes

Key Enhancements in v3.0.1

Support for ElahoTouch Controller Mk2 hardware

Issues Corrected in v3.2.0

- CSCON-49244 Generic LED - ICtTn fixture defaults to "Color Temp" type in Echo patch
- CSCON-49213 EchoTouch UI will mix languages when loading show file created in different language
- CSCON-49206 Cannot run multiple sequences in different spaces from ET (but CAN from mobile app)
- CSCON-49186 Some translated text does not fit in allocated spaces
- CSCON-49148 Offline Editor creates a dump file upon closing the editor if a visual media cue was cleared just before exiting.
- CSCON-49063 French Translation: Sunrise/Sunset does not fit in dropdown
- CSCON-48981 Naming a page with "All %s" crashes hardware
- CSCON-48307 Using Add Device patch wizard allows a 0 Channel/Zone number
- CSCON-47742 Patch page may slow down drastically with large amounts of patched devices

Known Issues Remaining in v3.2.0

- CSCON-49373 sACN Snapshot does not respect sACN priority
Workaround: Set ET and other network sources to 0 values prior to snapshotting
- CSCON-49371 Snapshot Record includes previously configured Universe sources until config reload or power cycle
Workaround: Save and reload the configuration file
- CSCON-49364 Sequences dont play in combined space for range-only patch
Workaround: Add a multispace sequence button
- CSCON-49362 Sequence indication can be lost when sequences in multiple local spaces are playing simultaneously
- CSCON-49361 Unable to disable previous default space with unpatched RDM fixtures present
- CSCON-49359 Fader indication may lag on station ET with combined spaces hosted on another ET
- CSCON-49354 Fader station doesn't indicate Hue/Saturation for non-zoned channels
- CSCON-49348 Mac offline editor can fail to install update Russian and Italian language packs.
Workaround: Delete the Keyboard in Application Support that matches your language pack then do the install extra again.Å

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- CSCON-49346 Japanese language pack does not include Japanese keyboard
- CSCON-49338 In rare cases, after a config load, there may be no control of non-home spaces until ET has power cycled
- CSCON-49316 Snapshot range addresses may reach final value fractionally before patched addresses for same preset
- CSCON-49307 If a console has been setting in a menu for a while then changing show files causes the console to load back to that menu instead of the stage map.
- CSCON-49302 Very rarely a second sequence playing at the same time may stick on the first step
Workaround: Reboot the ET
- CSCON-49238 Renumbering a channel in patch, the highlight doesn't move with the channel
- CSCON-49227 Channel map may lag with a very large amount of addresses patched
- CSCON-49220 midnight timed events dont play
Workaround: Schedule events at 23:55/11:55pm or 00:05/12:05am
- CSCON-49219 Edit of last sequence step doesnt show sequence step preview
- CSCON-49218 Sequence activate drops levels to 0 before fading to first sequence step
- CSCON-49217 Pinning the offline editor to the taskbar doesn't relaunch in the correct mode
- CSCON-49194 ET level wheel may not adjust all selected bus zones at the same rate
- CSCON-49173 Running EchoTouch offline application binary directly (not through shortcut) can launch ColorSource offline application
- CSCON-49103 Echo space does not timed event sync if open or close occurred between last lighting action and boot.
- CSCON-49064 Canceling Holiday Shutoff may not recall current timed event state if no events occurred during the shutoff
- CSCON-49051 Some Timed Event notifications may persist after a new showfile is loaded
- CSCON-49010 When DST moves time back an hour, events don't play in the repeat hour
- CSCON-48925 Holiday Shutoff does not propagate into combined spaces
- CSCON-48917 Mouse scroll wheel is not supported on offline editor scroll areas
- CSCON-48883 Startup preset very delayed when ET not on the bus
- CSCON-48869 Only 10 presets are supported on startup
- CSCON-48841 Multiple ETs with timed events scheduled will send conflicting hold statuses--even with different spaces
- CSCON-48777 In rare cases, items can be missing from dropdown menus
- CSCON-48761 Manufacturer field of Add Device Wizard must be manually cleared when re-entering the wizard
- CSCON-48760 Last space tab may appear partially cut off when automatically switched by patching into device space
- CSCON-48727 Offline Editor: Playback with visual media is not being recalled correctly.
- CSCON-48703 Channel map zoom is shared across all spaces allowing all channels to be off screen when changing spaces
- CSCON-48676 Mac Offline Editor does not support connections to a local visualization software
- CSCON-48673 Echo only channel fader slow to update for shared zone in combined space
- CSCON-48646 (Offline Windows) 2 Finger Scrolling is overly sensitive
- CSCON-48575 Echo stations show the space level as the highest channel with a zone number, rather than the highest channel in the space
- CSCON-48474 Channel Toggle fade times are not consistently honored for EchoTouch locally patched channels.
- CSCON-48312 Long names create UI issues with the inactivity image UI configuration screen
- CSCON-48262 Some ET Mimics can miss updates after playing sequence for an exceptionally long time
- CSCON-48261 Mobile app numerical manual adjustment of CT does not move slider dot on mobile app (does apply ct value)

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- CSCON-48250 Multispace off indicates incorrectly for ET not connected to Echo station bus
- CSCON-48205 Image preview is not available in the offline editor on Mac OS devices
- CSCON-48202 Stage Map: Rearranging Channels can result in snapping to 3 squares over
- CSCON-48200 Switching between Effect Editor and Parameter Controls Deselects Fixtures
- CSCON-48189 Studio zone preset playback does not fade on screen, does on fixture
- CSCON-48184 Zone mimics don't always disappear when removing all zones from the patch, nothing is patched message still displays
- CSCON-48178 Intensity zone repatched as Color zone requires Off command before accurate mimic color
- CSCON-48160 Able to "record" echo zones into a sequence on a mixed device, although they are not played back
- CSCON-48156 Whites, position picker do not reset inactivity behavior timeout
- CSCON-48148 Color zones may have varying fade rate when space combined
- CSCON-48144 Preset played during sequence step only HTPs with the current sequence levels
- CSCON-48141 Off produces different displayed CT values for the same fixture when a station ET is online
- CSCON-48137 When a locally patched dimmed zone is also present on the Echo bus, channel sliders can get stuck showing levels when output is actually off
- CSCON-48133 CT parameter adjustment only adjusts like zone types
- CSCON-48110 Off causes CT parameters to change even when they are already at the off values
- CSCON-48105 Zone/Space set to 75% from mobile app/inspire station appears as 74% on ET
- CSCON-48082 Opening a dropdown while a keyboard is open doesn't always focus properly
Workaround: Touch the dropdown selection box a second time
- CSCON-48054 "Show Universe" button occasionally turns on and off "Searching for RDM devices..." message
- CSCON-48053 Removing a dimmer from a zone patched with multiple dimmers sends all dimmers in that zone to 0
- CSCON-48051 Cannot exit layout mode if help is engaged
- CSCON-48045 Moving a zone or channel in layout mode causes a temporary indication change
- CSCON-48026 Indication may not match for zones that have been removed and re-added into patch as a different Echo zone type
- CSCON-48003 Tint value reverts to "tint" value after preset record on ET with no local DMX/net patch
- CSCON-47871 ET may not indicate sequence status correctly if added to an active system
- CSCON-47832 Off timing from setup->settings->presets tab is not used when toggling an active preset off
- EC-47174 Two hosts with the same color temperature zone patched can result in alternating color temperature indication
- EC-47116 Space Toggle button on Inspire station not affected by level of ET channel not patched to zone
- EC-47111 Zone/Preset/Sequence status can "flutter" very occasionally due to a receiving host timer rollover
- EC-47077 Multi-space off button occasionally flashes on when sequence is still playing
- EC-47074 Off actions using timing from an active preset rather than the 2 second standard
- EC-47070 Mobile app shows sequences active for sequences 2-4, not just 1
- EC-47063 Multi-space hosts maintain preset status in previously-patched spaces
- EC-46888 Late joining occupancy sensor controls will assert their configured occupancy action even if associated group was already in occupied state
- EC-45629 Hold event configured with fade time for "set to color" actions fades intensity on hold
- EC-45596 Differing space/zone levels across bridge segments causes station indication to bounce between values
- EC-45462 "Uncombine All" may not uncombine all combined spaces on full Echo bus.
- EC-45202 Editing spaces affected by a Demand Response input momentarily sets spaces to false during true condition
- EC-44495 Products with Power on behavior can show active zone levels and activated Off status at same time

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- EC-44432 Manual control from non native space does not trigger occupancy when occupancy action is multi-space
- EC-44154 Occupancy groups, vacancy inhibit, and photo inhibit do not support all spaces of a multi-space action
- EC-43350 Accessing the Config page on multiple simultaneous mobile app connections causes duplicate devices to be listed
- EC-43262 Vacancy action Preset activate can be missed after a grace restore has been triggered due to support for older Occupancy sensors
- EC-43138 On occasion large batches of patch config messages can fail to transmit correctly resulting in skipped addresses
- EC-43020 When two presets are active in the same space, preset indication toggles between both presets
- EC-42572 Unable to toggle sequence off from combined space that does not possess a sequence enabled output product
- EC-38851 Late joining bridge results in oscillating mismatched Zone values if different segments have different values for same zones
- EC-38839 Late joining bridge results in oscillating mismatched statuses if different segments have different status for same spaces
- EC-38694 Zone status does not zero out after last output product for that zone changes to new space
- EC-35126 Space toggle when Zones are not at full sets Zones to 0 rather than all at full
- EC-34543 Sequence indicator toggles state rapidly when output device with sequence active late joins Echo bus with output device that has inactive sequence
- EC-28417 Station activity during sync period following connection of late joining output product incorrectly does not cause LED chase