# Echoflex Solutions Release Note
## ElahoAccess App

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|---|---|
| **Product Line:** | ElahoAccess App |
| **Description:** | Version 3.3.1 System Software |

| ElahoAccess App Components | |
|---|---|
| ElahoAccess App-iOS | 3.3.1.428 |

**Effective Date:** 2021-04-01

## Purpose

This iOS-only release fixes a font display issue on Apple iPhones and iPads running operating system version 14.4 and later.

For any questions relating to the contents of this release or the behavior of this software, please contact Echoflex Solutions Technical Services using the information at the bottom of this page.

## Availability

The app software and updates are downloadable from the Apple App Store. The ElahoAccess App 3.3.1 is compatible with devices running iOS 11 or newer.

**Note:** *iPhone 5, iPhone 5c, and iPad 4 devices are not supported in ElahoAccess.*

## Documentation

Current documentation for the application includes the *ElahoAccess App Help* which is embedded in the application, the *ElahoAccess App User Manual*, and the *ElahoAccess Configuring Devices Quick Guide*.

Please keep this release note for descriptions of the newest features, changes, and bug fixes. Echoflex Solutions manuals are in portable document format (pdf) and are available for download at echoflexsolutions.com.

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## Compatibility

Best performance and the most recent set of features require using ElahoAccess App with ElahoAccess Interface v3.0.0 or higher and/or Elaho Expansion Bridge v3.0.0 or higher.

### Compatible Elaho Products

This release is interoperable with the following Elaho hardware and software:

| Product | Optimal Feature Compatibility |
|---|---|
| ElahoAccess Interface | v3.3.1 |
| Elaho Expansion Bridge | v3.3.1 |
| Elaho BACnet Interface | v3.3.1 |
| Elaho Integration Interface* | v3.3.1 |
| Elaho DMX Scene Controller | v2.1.0 |
| Elaho Echoflex Interface* | v1.1.2 |
| Elaho Contact Input Interface | v2.0.0 |
| Elaho Demand Response Interface | v2.0.0 |
| Elaho Contact Output Interface | v2.0.0 |
| Elaho Responsive Controls | v3.1.1 |
| Elaho Dual Tech Occupancy and Vacancy Sensors | v1.1.1 |
| Elaho Dual Tech Switch-mount Occupancy Sensor | v1.1.1 |
| Elaho Room Controller - Gen2 | v1.0.0 |
| Elaho Zone Controllers - Gen2 | v3.3.0 |
| Elaho Inspire Stations | v3.1.0 |
| Elaho Keyswitch Stations | v3.2.0 |
| Elaho TimeClock | v2.0.0 |
| Elaho Preset Stations | v3.1.0 |
| Elaho Relay Panels* | v3.1.2 |
| ElahoTouch Controller* | v3.1.0 |
| ElahoTouch Mk2 Controller* | v3.1.0 |
| See the *Controllable Only section below. | |

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### *Controllable Only

ElahoAccess App is compatible for control but will not configure the following products:

- **Elaho Relay Panel Mains Feed/Relay Panel Feedthrough** - version 1.0.0 and later
- **Elaho Echoflex Interface** - version 1.0.0 and later
- **Elaho Integration Interface** - version 3.3.1
- **ElahoTouch Controller** - version 2.6.0 and later
- **ElahoTouch Mk2 Controller** - version 3.0.1 and later

## Incompatibility

ElahoAccess App v3.3.1 is incompatible with Elaho stations and sensors v1.0.

## Installation Instructions

When the new ElahoAccess Application software is available, app store users will be notified through the store of the original purchase. Download updates to the software directly from that app store.

## Key Enhancements in v3.3.1.428

- Bug fix

## Key Enhancements in v3.3.0.425 and 3.3.0.426

- Support for the Elaho Forward-Phase Dimmer - Gen 2
- Support for the Elaho Integration Interface

## Key Enhancements in v3.0.3.418 and 3.0.3.419

- Expanded Demo mode with complete list of supported devices on all platforms

## Key Enhancements in v3.0.2.405

- Demo mode support for more devices

## Key Enhancements in v3.0.1.395

- Initial release

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## Issues Corrected in v3.3.1

EAMA-47428     (iOS) Text appears misformatted, making it difficult to read

## Known Issues Remaining in v3.3.1

| | |
|---|---|
| EAMA-47431 | Config with a different version than the device does not load if version mismatch warning is enabled |
| EAMA-47424 | (iPad) Share function does not work |
| EAMA-47399 | Multispace toggle does not appear when one half of a two-sided control is set to 'no function' |
| EAMA-47332 | Contact output interface in demo mode doesn't show all presets |
| EAMA-47273 | (Bluetooth) Enabling ColorTemp does not enable Color Temp sliders |
| EAMA-47272 | (iOS) Export/Open in Access does not work from iCloud |
| EAMA-47271 | (Android) Android Beam fails to share Access configs |
| EAMA-47252 | (Android 5) Opens with huge buttons |
| EAMA-47251 | Tint allows values <-100% |
| EAMA-47250 | (Android, iOS) Can't enter negative values for tint from onscreen keyboard; must drag to get - symbol |
| EAMA-47218 | (Concert) Emojis replaced by random characters in space/zone/preset names |
| EAMA-47164 | Zone Toggle text falls outside bounds on preset station images |
| EAMA-47156 | (Android) App occasionally freezes when woken up from sleep |
| EAMA-47139 | (Concert) Help scrollbar does not work |
| EAMA-47131 | (iOS) NFC does not open app |
| EAMA-47129 | EACP does not appear in Demo Mode |
| EAMA-47126 | Application may show slightly different numeric parameter values from Touch controller |
| EAMA-47124 | Occ sensor config pages don't show walk-test toggle change when activated/deactivated from occ sensor |
| EAMA-47121 | (Concert) Long names overrun preset button when app is tiny |
| EAMA-47114 | (Concert) Scrolling via touchpad can be overly sensitive |
| EAMA-47109 | (Concert) Some high DPI displays open to large buttons until application is resized |
| EAMA-47108 | (Concert) Space (& zone) color, ct/tint dropdowns can close either offscreen, or jump back to open when closing |
| EAMA-47103 | (Concert) Some text fields don't allow highlighting very easily |
| EAMA-47099 | (Concert) If page change swipe starts on a preset button, the button background turns black |
| EAMA-47096 | (Concert) "Delete" cannot delete all characters on a device name, but backspace can |
| EAMA-47091 | (Concert) Refresh button disappears when any of the sorting options are used |
| EAMA-47084 | (Concert) Configs can appear to fail to load because UI may not refresh until exit and re-connection |
| EAMA-47064 | (Concert) Keyboard "Enter" press doesn't work in popup boxes |
| EAMA-47058 | Preset button text flashes during record for space that is not being recorded |
| EAMA-47053 | BACnet configuration does not completely store and restore from file operations |
| EAMA-47049 | (Android) Mobile App must be open before configs can be imported (from dropbox, google drive, etc.) |
| EAMA-47047 | (Android) "TalkBack" accessibility setting prevents bus connection |
| EAMA-47046 | (iOS) Speak accessibility option vocalizes the password |
| EAMA-47036 | Space color wheel toggles back to previous color value before settling in on configured value |
| EAMA-47033 | DT Wall Vacancy Sensor UI has Occupancy Event UI |
| EAMA-47017 | Access BT Interface configs take >1 min to load |
| EAMA-47012 | Collapsing Analog Values in EBI configuration page can put header off screen |
| EAMA-46110 | Revoking the location or storage permission in the device settings can crash the app |
| EAMA-45883 | (iOS - iPhone) - When device falls asleep in one orientation and wakes up in another, app uses 1/2 the screen only until rotate |
| | **Workaround:** Rotate the device again to redraw the app correctly |

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### Known Issues Remaining in v3.3.1 (Continued)

| | |
|---|---|
| EAMA-45683 | Mobile app may require multiple attempts to fully load configuration to device on busy system |
| EAMA-45644 | On EACC/EEB reconnect, occasionally app loses indication and menu, but still can control presets |
| | **Workaround:** Back out to connection screen and reconnect to restore proper operation |
| EAMA-45470 | Wifi tab in landscape mode does not appear to have a footer like portrait mode does |
| EAMA-45356 | (iPhone X) Left side of app in landscape mode obstructed by black "tab" |
| EAMA-45005 | After periods of inactivity the app can spontaneously disconnect |
| EAMA-44991 | Reloading config from file can sometimes yield invalid contact indexes on Contact Input station |
| | **Workaround:** Disconnect from EEB/EACC and reconnect and re-enter the configuration page. |
| EAMA-44608 | App connection fails if put in background while connection password dialog open |
| EAMA-43693 | (iOS) Opening app without Bluetooth enabled causes repeated nag to enable BT |
| | **Workaround:** Turn on the mobile device's Bluetooth support |
| EAMA-42100 | Space Combine Inputs sort space assignments in ascending order and sometimes swap values |
| EAMA-41872 | With multiple active app sessions to single EEB it is possible to see conflicting "allowed spaces" configured |
| EAMA-41480 | App back button from device configuration page behavior can be slow, app appears hung |
| EAMA-41342 | Passwords cannot contain non-Latin or special diacritic characters, including umlauts and emojis |
| EAMA-41226 | Reconnect occurs anytime the app loses focus |
| EAMA-40389 | Occasionally zones pages are missing a zone slider |
| | **Workaround:** Leave and revisit the page in order to force a refresh |
| EAMA-40261 | Demo mode: Space combine in demo mode is inconsistent |
| EAMA-40226 | EACC and EEB can be saved to file with same name without any user warning |
| EAMA-39975 | (iOS) Can't save to some Cloud Storage options when not connected to the internet |
| EAMA-39727 | (Android) Bluetooth connection can be intermittent with 14+ spaces on the bus |
| EAMA-39710 | Its not possible to copy configs between EEB and EACC Interface |
| EAMA-36311 | On some small screen iOS devices, "Enter IP Address" dialog shifts to top of page when keyboard engaged |
| EAMA-35844 | Mobile app can only cache the most recently used password |
| EAMA-34954 | (iOS) user device changes to the connection screen after an interface/bridge "restore defaults" |
| EAMA-33297 | The application does not give special indication that edits fail |