

Echoflex Solutions Release Note

ElahoAccess App

Product Line: ElahoAccess App

Description: Version 3.3.0 System Software

ElahoAccess App Components

ElahoAccess App-iOS	3.3.0.426
ElahoAccess App-Android	3.3.0.425

Effective Date: 2019-12-19

Purpose

This release supports the 600W Forward-Phase Dimmer - Gen 2 and the Elaho Integration Interface.

For any questions relating to the contents of this release or the behavior of this software, please contact Echoflex Solutions Technical Services using the information at the bottom of this page.

Availability

The app software and updates are downloadable from the Apple App Store and Google Play Store. The ElahoAccess App 3.3.0 is compatible with devices running iOS 11 or newer and devices running Android version 5.0 Lollipop (API level 21) or newer.



Note: *iPhone 5, iPhone 5c, and iPad 4 devices are not supported in ElahoAccess.*

Documentation

Current documentation for the application includes the *ElahoAccess App Help* which is embedded in the application, the *ElahoAccess App User Manual*, and the *ElahoAccess Configuring Devices Quick Guide*.

Please keep this release note for descriptions of the newest features, changes, and bug fixes. Echoflex Solutions manuals are in portable document format (pdf) and are available for download at echoflexsolutions.com.

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Compatibility

Best performance and the most recent set of features require using ElahoAccess App with ElahoAccess Interface v3.0.0 or higher and/or Elaho Expansion Bridge v3.0.0 or higher.

Compatible Elaho Products

This release is interoperable with the following Elaho hardware and software:

Product	Optimal Feature Compatibility
ElahoAccess Interface	v3.0.0
Elaho Expansion Bridge	v3.3.1
Elaho BACnet Interface	v3.3.1
Elaho Integration Interface*	v3.3.1
Elaho DMX Scene Controller	v2.1.0
Elaho Echoflex Interface*	v1.1.0
Elaho Contact Input Interface	v2.0.0
Elaho Demand Response Interface	v2.0.0
Elaho Contact Output Interface	v2.0.0
Elaho Responsive Controls	v3.1.1
Elaho Dual Tech Occupancy and Vacancy Sensors	v1.1.1
Elaho Dual Tech Switch-mount Occupancy Sensor	v1.1.1
Elaho Room Controller - Gen2	v1.0.0
Elaho Room Controller*	v3.0.0
Elaho Zone Controllers - Gen2	v3.3.0
Elaho Zone Controllers*	v3.0.0
Elaho Inspire Stations	v3.1.0
Elaho Keyswitch Stations	v3.2.0
Elaho TimeClock	v2.0.0
Elaho Preset Stations	v3.1.0
Elaho Relay Panels*	v3.1.1
ElahoTouch Controller*	v2.6.0
ElahoTouch Mk2 Controller*	v3.0.1
See the *Controllable Only section below.	

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***Controllable Only**

ElahoAccess App is compatible for control but will not configure the following products:

- Elaho Relay Panel Mains Feed/Relay Panel Feedthrough - version 1.0.0 and later
- Elaho Echoflex Interface - version 1.0.0 and later
- Elaho Integration Interface - version 3.3.1
- Elaho Zone Controllers - version 1.0.0
- Elaho Phase-Adaptive Dimmer - version 1.0.0
- Elaho Room Controller - version 1.0.0
- ElahoTouch Controller - version 2.6.0 and later
- ElahoTouch Mk2 Controller - version 3.0.1 and later

Incompatibility

ElahoAccess App v3.3.0 is incompatible with Elaho stations and sensors v1.0.

Installation Instructions

When the new ElahoAccess Application software is available, app store users will be notified through the store of the original purchase. Download updates to the software directly from that app store.

Key Enhancements in v3.3.0.425 and 3.3.0.426

- Support for the Elaho Forward-Phase Dimmer - Gen 2
- Support for the Elaho Integration Interface

Key Enhancements in v3.0.3.418 and 3.0.3.419

- Expanded Demo mode with complete list of supported devices on all platforms

Key Enhancements in v3.0.2.405

- Demo mode support for more devices

Key Enhancements in v3.0.1.395

- Initial release

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Known Issues Remaining in v3.3.0

- EAMA-47273 (Bluetooth) Enabling ColorTemp does not enable Color Temp sliders
- EAMA-47272 (iOS) Export/Open in Access does not work from iCloud
- EAMA-47271 (Android) Android Beam fails to share Access configs
- EAMA-47252 (Android 5) Opens with huge buttons
- EAMA-47251 Tint allows values <-100%
- EAMA-47250 (Android, iOS) Can't enter negative values for tint from onscreen keyboard; must drag to get - symbol
- EAMA-47218 (Concert) Emojis replaced by random characters in space/zone/preset names
- EAMA-47164 Zone Toggle text falls outside bounds on preset station images
- EAMA-47156 (Android) App occasionally freezes when woken up from sleep
- EAMA-47139 (Concert) Help scrollbar does not work
- EAMA-47131 (iOS) NFC does not open app
- EAMA-47129 EACP does not appear in Demo Mode
- EAMA-47126 Application may show slightly different numeric parameter values from Touch controller
- EAMA-47124 Occ sensor config pages don't show walk-test toggle change when activated/deactivated from occ sensor
- EAMA-47121 (Concert) Long names overrun preset button when app is tiny
- EAMA-47114 (Concert) Scrolling via touchpad can be overly sensitive
- EAMA-47109 (Concert) Some high DPI displays open to large buttons until application is resized
- EAMA-47108 (Concert) Space (& zone) color, ct/tint dropdowns can close either offscreen, or jump back to open when closing
- EAMA-47103 (Concert) Some text fields don't allow highlighting very easily
- EAMA-47099 (Concert) If page change swipe starts on a preset button, the button background turns black
- EAMA-47096 (Concert) "Delete" cannot delete all characters on a device name, but backspace can
- EAMA-47091 (Concert) Refresh button disappears when any of the sorting options are used
- EAMA-47084 (Concert) Configs can appear to fail to load because UI may not refresh until exit and re-connection
- EAMA-47064 (Concert) Keyboard "Enter" press doesn't work in popup boxes
- EAMA-47058 Preset button text flashes during record for space that is not being recorded
- EAMA-47053 BACnet configuration does not completely store and restore from file operations
- EAMA-47049 (Android) Mobile App must be open before configs can be imported (from dropbox, google drive, etc.)
- EAMA-47047 (Android) "TalkBack" accessibility setting prevents bus connection
- EAMA-47046 (iOS) Speak accessibility option vocalizes the password
- EAMA-47036 Space color wheel toggles back to previous color value before settling in on configured value
- EAMA-47033 DT Wall Vacancy Sensor UI has Occupancy Event UI
- EAMA-47017 Access BT Interface configs take >1 min to load
- EAMA-47012 Collapsing Analog Values in EBI configuration page can put header off screen
- EAMA-46110 Revoking the location or storage permission in the device settings can crash the app
- EAMA-45883 (iOS - iPhone) - When device falls asleep in one orientation and wakes up in another, app uses 1/2 the screen only until rotate
Workaround: Rotate the device again to redraw the app correctly
- EAMA-45683 Mobile app may require multiple attempts to fully load configuration to device on busy system
- EAMA-45644 On EACC/EEB reconnect, occasionally app loses indication and menu, but still can control presets
Workaround: Back out to connection screen and reconnect to restore proper operation
- EAMA-45470 Wifi tab in landscape mode does not appear to have a footer like portrait mode does
- EAMA-45356 (iPhone X) Left side of app in landscape mode obstructed by black "tab"
- EAMA-45005 After periods of inactivity the app can spontaneously disconnect
- EAMA-44991 Reloading config from file can sometimes yield invalid contact indexes on Contact Input station
Disconnect from EEB/EACC and reconnect and re-enter the configuration page.

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Known Issues Remaining in v3.3.0 (Continued)

- EAMA-44608 App connection fails if put in background while connection password dialog open
- EAMA-43693 (iOS) Opening app without Bluetooth enabled causes repeated nag to enable BT
Workaround: Turn on the mobile device's Bluetooth support
- EAMA-42100 Space Combine Inputs sort space assignments in ascending order and sometimes swap values
- EAMA-41872 With multiple active app sessions to single EEB it is possible to see conflicting "allowed spaces" configured
- EAMA-41480 App back button from device configuration page behavior can be slow, app appears hung
- EAMA-41342 Passwords cannot contain non-Latin or special diacritic characters, including umlauts and emojis
- EAMA-41226 Reconnect occurs anytime the app loses focus
- EAMA-40389 Occasionally zones pages are missing a zone slider
Workaround: Leave and revisit the page in order to force a refresh
- EAMA-40261 Demo mode: Space combine in demo mode is inconsistent
- EAMA-40226 EACC and EEB can be saved to file with same name without any user warning
- EAMA-39975 (iOS) Can't save to some Cloud Storage options when not connected to the internet
- EAMA-39727 Bluetooth connection can be intermittent on Android devices with 14+ spaces on the bus
- EAMA-39710 Its not possible to copy configs between EEB and EACC Interface
- EAMA-36311 On some small screen iOS devices, "Enter IP Address" dialog shifts to top of page when keyboard engaged
- EAMA-35844 Mobile app can only cache the most recently used password
- EAMA-34954 iOS kicks user back to the connection screen after an interface/bridge "restore defaults"
- EAMA-33297 The application does not give special indication that edits fail